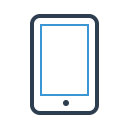
**Kevin Young**

**760.805.0414 [](mailto:)** [**kevin@young.net**](mailto:kevin@young.net) **[](https://torch.risesmart.com/torch/client/linkedin.com/in/tiffany-widder-7b679680)** [**linkedin.com/in/kevinsyoung**](http://www.linkedin.com/in/kevinsyoung) **| https://github.com/keviny22**

**Software Engineer**

Highly ambitious and analytical Software Engineer and Developer with experience solving complex business challenges by maintaining an open mindset and focusing on the problem. Military Veteran who served our country with honor, pride, and distinction. Proven track record in identifying and implementing IT and business-related improvements and optimizing operational performance. Equipped with a rich mixture of analytical and strategic skills that successfully impact operations. Exhibits professionalism, accuracy, attention to detail, communication skills, a positive attitude, and a dedicated work ethic. Demonstrated success in surpassing productivity and performance metrics, meeting goals, deadlines, and project goals.

**Areas of Expertise**

**Software Development | Full Stack | JavaScript | React | GoLang | Java | Ruby | Node| DevOps | GitHub | Chef | AWS | Linux | Docker | Kubernetes | Python | Teamwork | Leader |Process Improvement | User Experience Design**

**Accomplishments**

* Conducted user interviews, created prototypes for an API driven website redesign, led a team to implement changes utilizing UI frameworks creating and using reusable components with a test-driven philosophy to drive Net Promoter Score.
* Coordinated with business units to train and transition aspects of the new site not part of the core offering and enabled teams to maintain and deploy independent of the main site by focusing on inner-source and a contribution community resulting in the transfer of ownership of 4 major offerings to different teams without impacting end-users or product quality.
* Partnered with customers to craft a centralized, fully automated end to end solution for a consolidated site and interacted with internal and external API's and cloud services reducing requesting and receiving of resources to minutes from weeks.
* Designed a fully automated end to end process that allowed new AWS accounts to be requested through an internal site and a new account could be created in minutes, and multiple accounts could be created in parallel.

**Professional Experience**

**Intuit |San Diego, CA 2001-Present**

***Staff Software Engineer (Full-Stack)* 03/2019-Present**

* Delivered support to a fully API driven internal site used as the single-entry point for developers to create and manage the software ecosystem and directed the work allocation for junior engineers and interns (mentoring, scrum, code reviews).
* Supervised redesign of UI to modern react (custom hooks) and modern frameworks, focusing on highly reusable components.

***Sr Software Engineer (Solutions Engineering)* 03/2016-03/2019**

* Led Intuit’s internal solutions engineering team and partnered with cross-functional teams to understand business challenges.
* Designed and implemented solutions based on business requirements and generated a sustainable model of extreme ownership by training business units on the solutions.

***Sr Software Engineer (Cloud Enablement)*****2013-2016**

* + Spearheaded the acceleration of Intuit into the Public Cloud, implemented pattern "cloud-first" configuration management practices, developed processes for creating/deploying custom AMI’s and partnered with AWS and Intuit security to build trust in AWS products and services.
* Served as a developer and in operations, owning the ecosystem of the Config management (Chef) Infrastructure as Code.
* Established maintainable and extensible code in a team environment (Ruby, Golang, Bash, Json, Node.js) and implemented designs, including experimentation and multiple iterations with an enterprise focus.

***Staff Systems Engineer*****2005-2013**

* Supported the Internal Private Cloud and acted as the subject matter expert in charge of maintaining the standard enterprise secured/hardened Linux base system.
* Created a solution for hands-off deployment of Linux across datacenters (bare metal), public and private cloud.
* Designed and implemented solutions for a custom in-house enterprise-wide Linux patch management system using opensource technologies and followed procedures for change management, incident management, and escalation.
* Forwarded major hardware and software problems and defective products to vendors or technicians for service.
* Oversaw the daily performance of computer systems, monitoring, upgrading, application deployments.
* Authored and implemented scripts to enhance user experience and integrated scripts.

***Network Operations Center - Lead Operator & Shift Leader* 2003-2005**

* Engaged with senior leadership to debrief on significant incidents and executed the daily coordination and allocation of work resources for maintenances and incidents.
* Installed, configured, tested, and maintained operating systems, application software, and system management tools.
* Managed and monitored all installed systems and infrastructure to ensure the highest level of availability.

***Network Operations Center - Support Specialist*  2001-2003**

**Military Experience**

***Aircraft Support Specialist*** | **US Air Force (Active Duty) 1993-1999**

* Honorable Discharge - Leader in the Air Force Honor Guard.

**Education & Certifications**

# ***Bachelor of Science: Business Management* |University of Phoenix**

# **Java Certificate Program | UCSD Extension | User Experience (UX) Design Certificate program | UCSD Extension**

# **AWS Solutions Architect | Red Hat Certified Systems Engineer (RHEL6) | Microsoft Certified Systems Engineer |ITIL**